

INFORMAL SETTLEMENTS, WATER AND WASTE SERVICES - WATER & SANITATION - WATER CONSUMPTIVE LEVEL 2 REDUCTION (DURING										
	CAT.	SERVICES RENDERED	UNIT	REMARKS	2017/18	2017/18	VAT	2018/19	2018/19	% Increase
					R	R	Yes/No	R	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
		WATER CONSUMPTION : METERED								
A		POTABLE WATER:								
1.1		Domestic Full - Non Indigent		Water which is used predominantly for domestic purposes and supplied to single residential properties.						
	S	Step 1 (0 ≤ 6kl)	Per kl		4.00	4.60	y	13.26	15.25	231.50%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		15.57	17.91	y	18.22	20.95	16.99%
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	24.76	28.47	N/A
		Step 3 (>10.5 ≤ 20kl)	Per kl		20.04	23.05	y	N/A	N/A	N/A
		Step 4 (>20 ≤ 35kl)	Per kl		32.65	37.55	y	N/A	N/A	N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	y	45.69	52.54	N/A
		Step 5 (>35 ≤ 50kl)	Per kl		45.00	51.75	y	N/A	N/A	N/A
		Step 6 (>50kl)	Per kl		97.71	112.36	y	N/A	N/A	N/A
1.2		Domestic Full - Indigent		Water which is used predominantly for domestic purposes and supplied to single residential properties. Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 (0 ≤ 6kl)	Per kl		-	-	y	-	-	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		15.57	17.91	y	-	-	-100.00%
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	24.76	28.47	N/A
		Step 3 (>10.5 ≤ 20kl)	Per kl		20.04	23.05	y	N/A	N/A	N/A
		Step 4 (>20 ≤ 35kl)	Per kl		32.65	37.55	y	N/A	N/A	N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	y	45.69	52.54	N/A
		Step 5 (>35 ≤ 50kl)	Per kl		45.00	51.75	y	N/A	N/A	N/A
		Step 6 (>50kl)	Per kl		97.71	112.36	y	N/A	N/A	N/A
1.3		Domestic Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance to apply the tariff structure per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 6kl)	Per kl		4.00	4.60	y	13.26	15.25	231.50%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		15.57	17.91	y	18.22	20.95	16.99%
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	24.76	28.47	N/A
		Step 3 (>10.5 ≤ 20)	Per kl		20.04	23.05	y	N/A	N/A	N/A
		Step 4 (>20 ≤ 35kl)	Per kl		32.65	37.55	y	N/A	N/A	N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	y	45.69	52.54	N/A

		Step 5 (>35 ≤ 50kl)	Per kl		45.00	51.75	y	N/A	N/A	N/A
		Step 6 (>50kl)	Per kl		97.71	112.36	y	N/A	N/A	N/A
1.4		Domestic Cluster - Social Housing Institutions - City Partners		Cluster Development Properties registered in the name of a SHRA-accredited Social Housing Institution and, registered as City Partners – Full and Conditional						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	N/A	y	-	-	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	N/A	y	18.22	20.95	N/A
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	24.76	28.47	N/A
		Step 4 (>35kl)	Per kl		N/A	N/A	y	45.69	52.54	N/A
1.5		Domestic Cluster - Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance of 6 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 6kl)	Per kl		-	-	y	-	-	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		15.57	17.91	y	-	-	-100.00%
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	24.76	28.47	N/A
		Step 3 (>10.5 ≤ 20)	Per kl		20.04	23.05	y	N/A	N/A	N/A
		Step 4 (>20 ≤ 35kl)	Per kl		32.65	37.55	y	N/A	N/A	N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	y	45.69	52.54	N/A
		Step 5 (>35 ≤ 50kl)	Per kl		45.00	51.75	y	N/A	N/A	N/A
		Step 6 (>50kl)	Per kl		97.71	112.36	y	N/A	N/A	N/A
1.6		Domestic - Backyard Dwellers		Single separate activated water management device to backyard occupants. An allowance of 6 kl per structure per month at zero cost upon submission of a signed affidavit stating occupants and the number of units. (Not currently active)						
	S	Step 1 (0 ≤ 6kl)	Per kl		-	-	y	-	-	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		15.57	17.91	y	-	-	N/A
2.1		COMMERCIAL	Per kl	Water supplied to premises predominantly of commercial nature.	21.59	24.83	y	23.74	27.30	9.96%
2.2		INDUSTRIAL	Per kl	Water which is used in manufacturing, generating electricity, land-based transport, construction or any related purpose.	21.59	24.83	y	23.74	27.30	9.96%
3		OTHER:								

3.1		Government	Per kl	National and Provincial Departments.	20.50	23.58	y	23.74	27.30	15.80%
3.2	FCR	Schools/Sport Bodies/Religious Institutions/Charities	Per kl		19.09	21.95	y	23.74	27.30	24.38%
3.3		Miscellaneous	Per kl	All consumers who do not fall within the above categories, including Hydrant Standpipes.	20.50	23.58	y	23.74	27.30	15.80%
3.4		Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals/Homes for Children		Homeless People shelters / homes catering for the health of physically or mentally challenged individuals, children's homes and which has applied for and been registered as such shelter by the relevant Council Committee/Body. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.75 kl per person)	Per kl per person		-	-	y	-	-	N/A
	FCR	Step 2 (>0.75 kl per person)	Per kl per person		19.09	21.95	y	23.74	27.30	24.36%
3.5		Old Aged Homes as defined		Registered old aged homes as defined. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.75 kl per person)	Per kl per person		-	-	y	-	-	N/A
	FCR	Step 2 (>0.75 kl per person)	Per kl per person		19.09	21.95	y	23.74	27.30	24.36%
3.6		Vulnerable Groups (Subsistence farming)		As defined in the City's Urban Agriculture Policy for approved and registered groups, considered on an annual basis.						
	FCR	Step 1 (0 ≤ 10 kl)	Per kl	Free allocation. Corresponding Sanitation consumption not free.	-	-	y	-	-	N/A
	FCR	Step 2 (>10 kl)	Per kl	Normal tariff	The normal tariff for the premises on which the facility is situated	The normal tariff for the premises on which the facility is situated	y	The normal tariff for the premises on which the facility is situated	The normal tariff for the premises on which the facility is situated	N/A
4.1	FCR	Municipal (including Municipal Standpipes)	Per kl		19.09		n	23.74		24.38%

4.2		Full - Non Indigent		Water which is used predominantly for domestic purposes and supplied to single residential properties.						
	S	Step 1 (0 ≤ 6kl)	Per kl		4.00		n	13.26		231.50%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		15.57		n	18.22		16.99%
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	n	24.76		N/A
		Step 3 (>10.5 ≤ 20kl)	Per kl		20.04		n	N/A		N/A
		Step 4 (>20 ≤ 35kl)	Per kl		32.65		n	N/A		N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	n	45.69		N/A
		Step 5 (>35 ≤ 50kl)	Per kl		45.00		n	N/A		N/A
		Step 6 (>50kl)	Per kl		97.71		n	N/A		N/A
4.3		Full Indigent		Water which is used predominantly for domestic purposes and supplied to single residential properties. Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 (0 ≤ 6kl)	Per kl		-		n	-		N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		15.57		n	-		-100.00%
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	n	24.76		N/A
		Step 3 (>10.5 ≤ 20kl)	Per kl		20.04		n	N/A		N/A
		Step 4 (>20 ≤ 35kl)	Per kl		32.65		n	N/A		N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	n	45.69		N/A
		Step 5 (>35 ≤ 50kl)	Per kl		45.00		n	N/A		N/A
		Step 6 (>50kl)	Per kl		97.71		n	N/A		N/A
4.4		Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance to apply the tariff structure per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 6kl)	Per kl		4.00		n	13.26		231.50%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		15.57		n	18.22		17.02%
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	n	24.76		N/A
		Step 3 (>10.5 ≤ 20)	Per kl		20.04		n	N/A		N/A
		Step 4 (>20 ≤ 35kl)	Per kl		32.65		n	N/A		N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	n	45.69		N/A
		Step 5 (>35 ≤ 50kl)	Per kl		45.00		n	N/A		N/A
		Step 6 (>50kl)	Per kl		97.71		n	N/A		N/A

4.5		Cluster - Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance of 6 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 6kl)	Per kl		-		n	-		N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		15.57		n	-		-100.00%
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	n	24.76		N/A
		Step 3 (>10.5 ≤ 20)	Per kl		20.04		n	N/A		N/A
		Step 4 (>20 ≤ 35kl)	Per kl		32.65		n	N/A		N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	n	45.69		N/A
		Step 5 (>35 ≤ 50kl)	Per kl		45.00		n	N/A		N/A
		Step 6 (>50kl)	Per kl		97.71		n	N/A		N/A
4.6		Backyard Dwellers		Single separate activated water management device to backyard occupants. An allowance of 6 kl per structure per month at zero cost upon submission of a signed affidavit stating occupants and the number of units. (Currently active)						
	S	Step 1 (0 ≤ 6kl)	Per kl		-		n	-		N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		15.57		n	-		-100.00%
5	MR	Miscellaneous - EXTERNAL	Per kl	All consumers that are supplied outside of the City of Cape Town.	24.72	28.43	y	35.69	41.04	44.38%
6		BULK TARIFF		The tariff is exclusive of Water Research Commissions Levy. Only for Bulk Supply to other Municipalities and for cost recovery from Water Services Reticulation of the City of Cape Town.						
6.1	FCR	Bulk Tariff - External Customers	Per kl	External Customers	4.61	5.30	y	7.90	9.09	71.37%
6.2	FCR	Bulk Tariff - Recticulation	Per kl	Recticulation	4.61		n	7.90		71.37%
6.B		WATER RECLAMATION - BULK TARIFF		The tariff relates to the selling of water reclaimed from the Wastewater Treatment Plants and used by the Bulk Water branch.	1.50		n	4.50		200.00%
B		NON POTABLE WATER:								
7		SPRING WATER :								

7.1		Infrastructure provided by Council:								
7.1.1	FCR	Commercial / Industrial users/Domestic	Per kl		4.65	5.35	y	5.90	6.79	26.96%
7.1.2	FCR	Schools	Per kl	Schools	4.06	4.67	y	5.15	5.93	26.96%
7.1.3	FCR	Departmental	Per kl	Departmental	4.06		n	5.15		26.96%
7.1.4	FCR	Golf Clubs	Per kl	Golf Clubs	4.06	4.67	y	5.15	5.93	26.96%
7.2		Infrastructure provided by User:								
7.2.1	FCR	Irrigation	Per kl	Agricultural irrigation schemes & Bulk Supply (min 5 Mega litre/ day)	1.19	1.37	y	2.02	2.33	70.00%
7.2.2	FCR	Commercial / Industrial users/Domestic	Per kl		1.19	1.37	y	2.02	2.33	70.00%
7.2.3	FCR	Schools	Per kl	Schools	1.19	1.37	y	2.02	2.33	70.00%
7.2.4	FCR	Departmental	Per kl	Departmental	1.19		n	2.02		70.00%
7.2.5	FCR	Golf Clubs	Per kl	Golf Clubs	1.19	1.37	y	2.02	2.33	70.00%
8		TREATED EFFLUENT WATER :								
8.1		Infrastructure provided by Council:								
8.1.1	FCR	Commercial / Industrial users/Domestic	Per kl		4.65	5.35	y	5.90	6.79	26.96%
8.1.2	FCR	Schools	Per kl	Schools	4.06	4.67	y	5.15	5.93	26.96%
8.1.3	FCR	Departmental	Per kl	Departmental	4.06		n	5.15	5.93	26.96%
8.1.4	FCR	Golf Clubs	Per kl	Golf Clubs	4.06	4.67	y	5.15	5.93	26.96%
8.2		Infrastructure provided by User:								
8.2.1	FCR	Irrigation	Per kl	Agricultural irrigation schemes & Bulk Supply (min 5 Mega litre/ day)	1.19	1.37	y	2.02	2.33	70.00%
8.2.2	FCR	Commercial / Industrial users/Domestic	Per kl		1.19	1.37	y	2.02	2.33	70.00%
8.2.3	FCR	Schools	Per kl	Schools	1.19	1.37	y	2.02	2.33	70.00%
8.2.4	FCR	Departmental	Per kl	Departmental	1.19		n	2.02		70.00%
8.2.5	FCR	Golf Clubs	Per kl	Golf Clubs	1.19	1.37	y	2.02	2.33	70.00%
8.3		Current Agreements:								

8.3.1		Special Users	Per kl	As per Agreement with Director Water & Sanitation	As per agreement	As per agreement	y	As per agreement	As per agreement	
9		ALL WATER - FIXED BASIC:								
9.1		All categories (excluding Indigent Properties)								
		15mm	Per meter Per month				y	56.00	64.40	
		20mm	Per meter Per month				y	100.00	115.00	
		25mm	Per meter Per month				y	156.00	179.40	
		40mm	Per meter Per month				y	400.00	460.00	
		50mm	Per meter Per month				y	625.00	718.75	
		80mm	Per meter Per month				y	1,600.00	1,840.00	
		100mm	Per meter Per month				y	2,500.00	2,875.00	
		150mm	Per meter Per month				y	5,625.00	6,468.75	
		200mm	Per meter Per month				y	10,000.00	11,500.00	
		250mm	Per meter Per month				y	15,605.00	17,945.75	
		300mm and Above	Per meter Per month				y	22,500.00	25,875.00	
9.2		Indigent Properties								
		15mm	Per meter Per month				y	-	-	
		20mm	Per meter Per month				y	-	-	
		25mm	Per meter Per month				y	-	-	
		40mm	Per meter Per month				y	-	-	